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NEWSLETTER

Edition: 2nd Quarter 2011

2001 – 2011

10 Years of Excellence – a Story of Success!

GroupEAD is celebrating its 10th anniversary this year. This means years of excellent service delivery to its customers.

Actually we ourselves were surprised to find out how quickly time has passed by. We have asked some people about their feeling of the last ten years and the development of GroupEAD Europe S.L. and of the whole industry.

GroupEAD: How do you see the partnership with GroupEAD after these long years?

Gaston Liegois: EUROCONTROL and GroupEAD started their cooperation 10 years ago, since a strong and fruitful working relationship has been built.



Mr. Gaston Liegois,
Deputy Head,
EUROCONTROL

From the EAD development work in the beginning to the daily delivery of the EAD Service today, both organisations have

been working side by side to face the challenges and to ensure that both, stakeholders and clients can rely on the EAD as their single source of quality assured European Aeronautical Information.

EUROCONTROL and GroupEAD will continue their cooperation in future to deliver an excellent EAD service, widely appreciated by the aviation community, and to keep the EAD database as the reference in aeronautical information within the Single European Sky framework.



Mr. Egon
Koopmann, CEO of
GroupEAD Europe
S.L. from 2001 to
2005

GroupEAD: How was it possible to set up such excellent operations in the limited time?

Egon Koopmann: The establishment of the EAD service in Europe was a huge



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change in the provision of services under the responsibility of Eurocontrol. It was the first time that such a European-wide service was provided by a private company in an competitive environment. The foundation of such a private company in Spain with operational sites in Madrid and Frankfurt and an IT centre in

Copenhagen was an exciting challenge in itself. But it was only one pre-requisite on the way to set up the EAD service. With a small group of enthusiastic people we went through hard times, including "night shifts" in the bidding process, we established successfully the two operational sites in Madrid and Frankfurt as well as the IT centre in Copenhagen in order to prepare for the operation however, the most important issue was to find and employ in parallel the right people for such a challenging service provision. And we identified people all over Europe who were willing to take up that challenge.

We brought those people together in a training centre to educate them on the operation but even more important to form a team which was able to work well together across borders in Europe on one goal, the successful EAD service provision. Without the dedication and enthusiasm of those people it would have been impossible to set up such a operation in a short time frame. Without the individual commitment of people to overcome and solve problems in the start of the operation we would never have mastered such a task superbly.

I wish GroupEAD Europe S.L. all the best for the future EAD service provision.



GroupEAD Academy in process of foundation!

GroupEAD Europe S.L. is proud to announce the GroupEAD Training Academy coming in the next months. Keep following the newsletter and online with us for further developments. Our Training Academy will address the ongoing needs of the ATS and AIS communities in the ongoing transition to AIM.





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Time to say Good-Bye

The CEO Column



Time has flown by at GroupEAD. I never counted the days at this fascinating company but finally in my last days before leaving GroupEAD for good I have done so: it has been almost 2000 days giving me a unique experience with the multicultural group of excellent staff members who have come together in Madrid and Frankfurt to let first a European idea and then a global idea come true.

During these years I have had a lot of very fruitful and interesting discussions with you, my deemed readers, and I would like to take the opportunity to thank you for all your contributions and last but not least the confidence you have granted me, my colleagues and the company.

What will come next? As of July 1st 2011 Michael Kraft will take over all my responsibilities at GroupEAD. In order to assure a smooth transition with least possible impact on our partners we have planned this phase thoroughly since the end of last year.

Some of you already have had the opportunity to meet Michael Kraft. For the others he will present himself to you with the next edition of our newsletter. This only leaves me with thanking you for your trust and my personal wish that your trust will stay with Michael Kraft and the company!

Yours sincerely

Dr. Matthias Whittome
CEO GroupEAD Europe S.L.





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Meet the people behind GroupEAD Europe S.L.

We would like to introduce our multinational and highly motivated staff. Each newsletter we will introduce one of our international employees. Get to know interesting details about their countries of origin and find out how they see the host countries from their point of view.

Name:	Michael Rath			Capital:	Copenhagen
Country of origin:	Denmark			Inhabitants:	5,519,441
In Frankfurt since:	April 2003			Area:	43,098.31 km2
Position in Frankfurt:	Supervisor			Currency:	Danish krone



What are the advantages for you when working in Germany?

Generally said, the living standards in Germany are very high. For example, in Frankfurt it is much easier to find somewhere to live compared to Denmark. The everyday things are much more economical. The work in Frankfurt gives me better the opportunities to be part of developing and shaping the AIS Internationally.

What do you find most fascinating about Germany?

When coming from a small country such as Denmark everything seems huge in Germany. The size of the country, the amount of people, the well known German "Autobahn". In Frankfurt I like the international atmosphere. The German beer and food is also quite good.

What characterizes best the culture of your country?

Danish people like to enjoy their time with friends and their family. They have a relaxed attitude and like to spend their time with good beer and food. In terms of working they are more practical and it is not so important what kind of degree you have. On the contrary if you have too many degrees and diplomas you could seem too theoretical.

What is the official language and are there more languages spoken?

Danish is the official language spoken. English and German is also very common. I would say that half of the population speaks fluently German. This is due to the fact that half of Denmark has been able to receive German TV since the sixties. Since the German TV stations were highly liked, the Danish needed to learn German to enjoy the TV-shows.

What are typical dishes of your country?



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Jellinge you can discover the secret of the mystery mounds.



Smørrebrød

I would say that the Frikadeller (Meat balls) and the Smørrebrød (open faced Sandwich/Smorgasbord) are very popular in Denmark. Of course all kind of fish dishes are also very common. There is also a special way salmon is made. The salmon is raw and cured in salt, sugar and dill. This is called "gravad laks" and I love it.

What are typical beverages of your country?

The Danish like to drink beer especially micro produced types which are brewed by small breweries.

When visiting your country what should a visitor not miss?

You should definitely see Copenhagen's city centre with the town hall, the pedestrian precinct and the harbor where you can also find the famous little mermaid. The queens' castle, the Opera Houses and Elsinore Castle are also highly recommendable.

If you are into fair grounds you should visit the Tivoli. In the city of Roskilde you will find authentic Viking shops and housing from that period. In



Elsinore Castle



Ship in Roskilde

What were you occupied with before coming to GroupEAD?

Before I came to Frankfurt I have worked as the head of the NOTAM office in Denmark.