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## NEWSLETTER

Edition: 4<sup>th</sup> Quarter 2009

### AIP Training – Trends For The Future

For many years GroupEAD Europe S.L. has provided EAD (European AIS Database) users with training on AIP tools in close cooperation with Managed-AIS. We have spoken with Mr Andrew Barrett, Managing Director of Managed-AIS, in order to find out the future plans and changes planned in this area.



Andrew Barrett  
Managing Director  
Managed-AIS

**GEAD: EAD training has been in place now for many years. What are the changes that you have seen since its inception?**

Andrew Barrett: Since the original training programme started in 2003 we have seen many changes in both the software and the personnel of EAD clients.

This has led to continuous updating and improvement of the AIP training provided. The software is now eAIP enabled and most trainings are on the structured path. Some of the users have also attended re-training as they migrate to the eAIP.

**GEAD: Do you feel that the training possibilities being offered throughout the years have been successful?**

Andrew Barrett: Overall I would have to say yes, the programme has successfully completed 25+ full training sessions, each containing 4 Modules during 2 weeks. There have been 80+ clients trained from over 20 organisations. Currently there are 12 AIP documents in production using the EAD

system and 10 more eAIP's are nearing completion.

**GEAD: Are there any recurrent issues that crop up between different EAD clients?**

Andrew Barrett: Yes, clients have indicated that they would like to have available update and refresher courses so that they can update their training and improve their system knowledge without having to undergo the whole training programme again.

**GEAD: How could this new requirement be covered?**

Andrew Barrett: We have been in consultation with EUROCONTROL and GroupEAD; and we will be introducing 2 new courses to address these issues. The courses will be:

#### 1. APSXML eAIP Update

This is a short 2-day course to give clients in-depth knowledge of any recent changes to the software that may not have been covered in their original training. Changes are introduced to the software regularly throughout the year and so a client whose training was several years ago may have missed out on hands-on training on key new features such as Framemaker 8, Unicode production, Chart database functions and other key new functionalities.



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## 2. APSXML eAIP Refresher

This is a 3-day course designed to cover the needs of clients who would like to refresh their skills on the APSXML product. The aim of the training is to take the client through the entire workflow of the product and work on key parts of the eAIP process to ensure a smooth production process.

### When will the new courses be available?

Andrew Barrett: It is planned to have courses included in the EAD Client Training Programme 2010. But they will also be available on request from EAD Training Provider (GroupEAD) in Q4 2009.

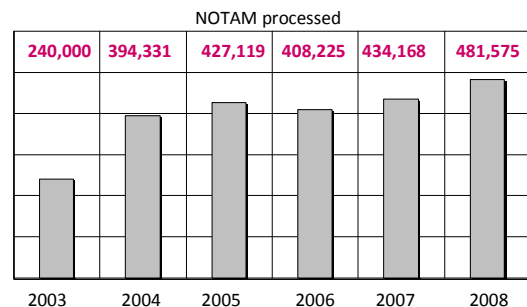
**GEAD: Thank you for the interview**

## Did you know that?

In GroupEAD we have processed over **2,652,900 NOTAM** (August 2009) since we started our business in May 2003.

These are approximately **30,000** NOTAM per month. Our highly qualified staff processes the NOTAM with utmost efficiency and reliability always having the objective of a safe handling in mind.

## NOTAM processed 2003 – 2008





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## Meet the people behind GroupEAD Europe S.L.

We would like to introduce our multinational and highly motivated staff. Each newsletter we will introduce one of our international employees. Get to know interesting details about their countries of origin and find out how they see the host countries from their point of view.

Name:	Jan-Ove Digernes		Capital:	Oslo
Country of origin:	Norway		Inhabitants:	4,830,086
In Frankfurt since:	May 2003		Area:	385,252 km <sup>2</sup>
Position:	Supervisor		Currency:	Norwegian Krone



### What are the advantages for you when working in Germany?

It is great to work in an international environment, learning a new language and meeting new people. For me it is much more interesting to

work on an international level rather than only at one aerodrome or national level.

### What do you find most fascinating about Germany?

Considering the history, it is fascinating to see how multi-ethnic and cultural Germany is today. And how well the country is organised. I also like the well developed road system here. You have to travel by car in Norway to see what I mean!

### What characterizes best the culture of your country?

The variety of nature is unique because you have the ability to live in the strangest places – in the mountains, close to the fjords, and in the northern part of the country, where the climate most of the time is quite bad.



*Geiranger fjord*

### What is the official language and are there more languages spoken?

Norwegian is the official language. The Laplanders (the Sámi people) have their own language.

### What are typical dishes of your country?

Norwegians like to eat a lot of fish either boiled or fried. Meat is also eaten very often. In the autumn lamb is very popular. Especially a stew, made from cabbage and lamb meat. Deer or reindeer are of course also well-liked.



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**What are typical beverages of your country?**

In terms of alcohol beer is the most popular. And due to the high taxes on alcohol, in several parts of the country they make this home-burnt stuff

**When visiting your country what should a visitor not miss?**

Oslo can be done in one day. The best parts of Norway are the mountains and the western part of the country with the fjords. Bergen, Geiranger is highly recommended. And the northern part of Norway, of course. There you can see the midnight sun in the summer time, and in the winter time the aurora can sometimes cover half the sky.



Bergen

**What were you occupied with before coming to GroupEAD?**

I was an AIS Officer at Bergen Airport, Norway (ICAO: ENBR, IATA: BGO)

**Industry Watch**

*According to AIRBUS' latest market forecast (2009 – 2028) the worldwide airline traffic will more than double over the next 20 years. AIRBUS also foresees the demand of 25,000 passenger aircraft in this upcoming period. A particularly high demand is forecasted for the region of Asia with an estimated need of 17,000 single aisle aircrafts. India and China are said to be the countries with the highest growth rate concerning aircraft demand. The importance of more efficient and at the same time cost effective aircraft is highlighted for the following years.*

**Seasonal Greetings**

We wish all our customers a merry Christmas and a prosperous new year. May you spend nice and peaceful days and have a fresh start into the year 2010.

